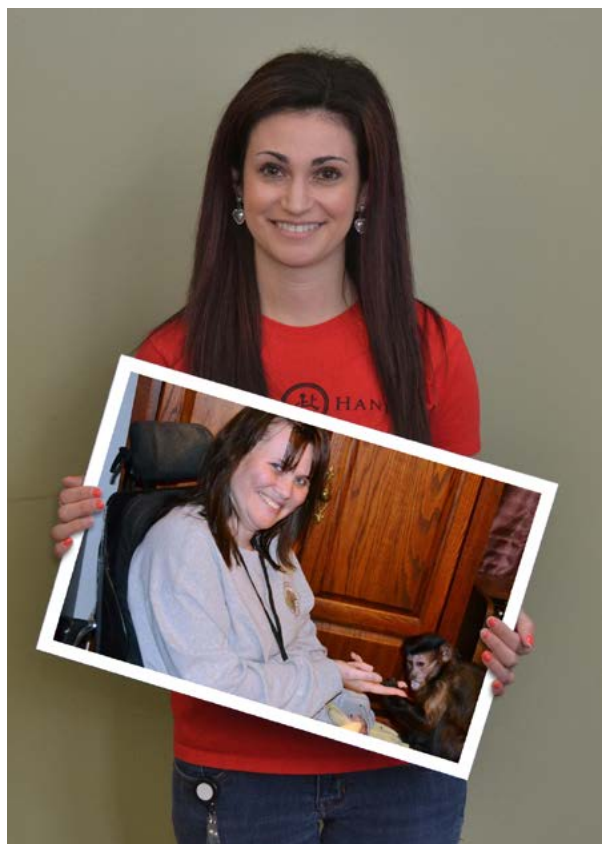
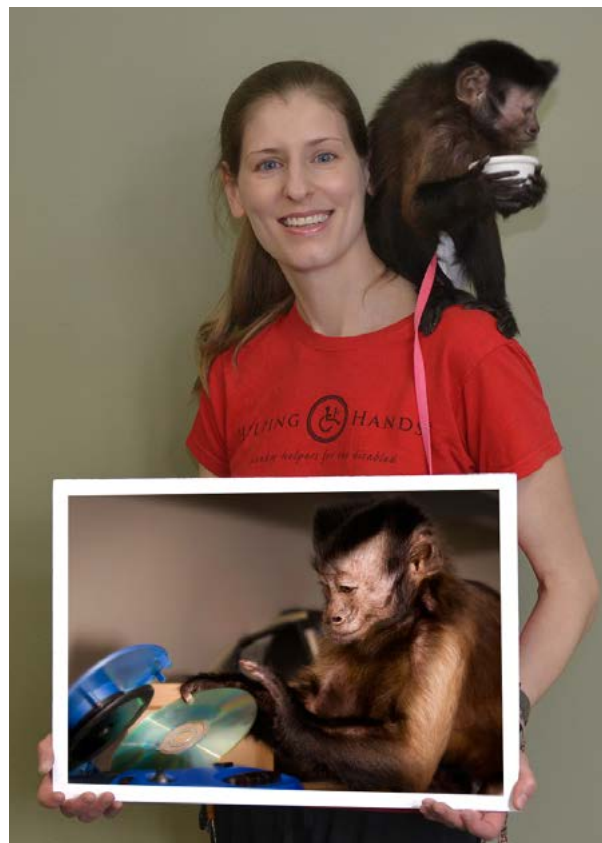


2013
ANNUAL REPORT
HELPING HANDS
MONKEY
HELPERS





DEAR FRIENDS,

2013 was quite a busy year! From the creation of our 2014-2018 Strategic Plan, to the *USA Weekend* cover story, training our service animals at The Monkey College, and our efforts to support new and active placements across the country the staff, Board of Directors, and volunteers at Helping Hands were hard at work.

One of our top priorities for 2013 was beginning the process to gain a deeper understanding of how potential applicants learn about Helping Hands and in turn, refining and expanding our applicant outreach and recruitment efforts. Our goal is to make sure that people who have suffered paralysis as a result of injury or illness know that Helping Hands: Monkey Helpers provides service monkeys free of charge to eligible applicants—and that the benefits of our program are two fold as our special service animals bring not only independence with day-to-day tasks but also life-changing companionship.

Throughout 2013 we have had the pleasure of meeting applicants and their families as well as doctors, therapists, and nurses who work in the rehabilitation trade at conferences and expos, presentations to support groups, and in-service sessions at hospitals. We also partnered with a wide range of patient education and service providers in the medical industry to help us spread the word about Helping Hands: Monkey Helpers to the community of people who can benefit most from our work.

There is a wonderful message we hear time and time again: our recipients' firsthand stories about how sharing their days with a monkey helper has brought them joy, laughter, and greater independence after experiencing times of significant pain and loss. Sharing these stories can help potential applicants imagine that same transformational change in their own lives.

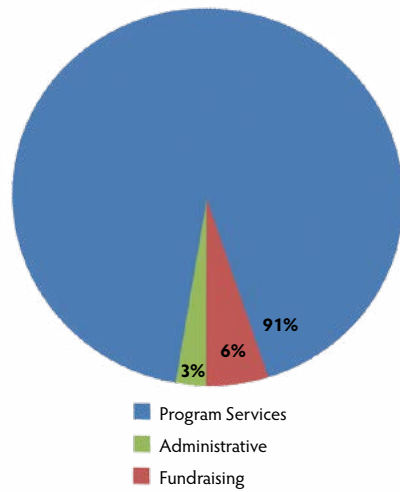
It is thanks to YOU, our donors and friends, that each year Helping Hands is able to create more of these amazing connections between recipients and service monkeys—and as a result, we can celebrate more stories of lives transformed by the human-animal bond.

With gratitude for your incredible support,

Megan Ialbert
Executive Director/President

Susan Keyes
Chair of the Board





HELPING HANDS STAFF

Megan Talbert
President and Executive Director

Andrea Finnerty
Director of Development
and Communication

Alison Payne
Director of Training

Marie Waitkevich
Associate Director of Health Care/
Veterinary Technician

Skott Wade
Office Manager

Jaye Van Dussen
Applicant Recruitment
and Outreach Manager

Erica Noyes
Development Associate

Jennifer Dowdy
Placement Trainer and Manager
of Husbandry Staff/Volunteers

Allyson Migneault
Placement Trainer
and Veterinary Technician

Jessica Raider
Placement Trainer

Natalie Shelton
Placement Trainer

Joe Murphy
Husbandry Assistant

STATEMENT OF FINANCIAL POSITION

	Audited Year Ended December 31, 2013	Audited Year Ended December 31, 2012
Assets		
Cash and Cash Equivalents	\$ 967,742	\$ 422,178
Pledges Receivable	\$ 310,000	\$ 200,000
Investments - Unrestricted	\$ 852,184	\$ 722,444
Other Assets	\$ 2,690,497	\$ 2,810,698
Total Assets	\$ 4,820,423	\$ 4,155,320
Liabilities		
Mortgage Payable	\$ 1,015,025	\$ 1,107,955
Accounts Payable and Accrued Expenses	\$ 47,520	\$ 49,248
Line of Credit	\$ -	\$ -
Total Liabilities	\$ 1,062,545	\$ 1,157,203
Net Assets		
Unrestricted	\$ 3,482,878	\$ 2,713,616
Temporarily Restricted	\$ -	\$ 9,500
Permanently Restricted	\$ 275,000	\$ 275,000
Total Net Assets	\$ 3,757,878	\$ 2,998,116
TOTAL LIABILITIES AND NET ASSETS	\$ 4,820,423	\$ 4,155,320

STATEMENT OF ACTIVITIES

	Audited Year Ended December 31, 2013	Audited Year Ended December 31, 2012
Revenue, Gains and Other Support		
Contributions/Grants	\$ 1,926,280	\$ 1,588,703
Unrealized Gain (Loss) on Investments	\$ 69,833	\$ 1,358
Realized Gain (Loss) on Sale of Investments	\$ 42,112	\$ 37,194
Investment Income	\$ 62,430	\$ 55,465
Net Assets Released from Restriction	\$ -	\$ -
Total Unrestricted Revenue, Gains and Other Support	\$ 2,100,655	\$ 1,682,720
Expenses		
Program Services	\$ 1,215,688	\$ 1,228,645
Administrative and Fundraising	\$ 115,705	\$ 96,804
Total Expenses	\$ 1,331,393	\$ 1,325,449
Increase in Unrestricted Net Assets	\$ 769,262	\$ 357,271
Changes in Temporarily Restricted Net Assets	\$ (9,500)	\$ 9,500
Changes in Permanently Restricted Net Assets	\$ -	\$ -
INCREASE (DECREASE) IN NET ASSETS	\$ 759,762	\$ 366,771
NET ASSETS AT BEGINNING OF YEAR	\$ 2,998,116	\$ 2,631,345
NET ASSETS AT END OF YEAR	\$ 3,757,878	\$ 2,998,116



FINANCIAL REPORT by Lynn Trimby, Treasurer

Over the last five years Helping Hands has evolved into a professionally managed and financially stable organization. This success is the culmination of implementing sound and fiscally prudent strategies that have strengthened every aspect of the organization.

In 2013 our unrestricted revenue increased \$417,935 or 25% from \$1,682,720 in 2012 to \$2,100,655 in 2013. This revenue included \$160,000 in pledges receivable and reflects \$111,945 in investment gains. At the same time, our expenses held steady at \$1,331,393, an increase of only \$5,944 over last year. The staff and Finance Committee worked diligently to produce quality program outcomes within the framework of the expense budget, and as a result, we have been able to maintain our ratio of revenues expended for program services at 94%. Helping Hands ended the year with total net assets of \$3,757,868, an increase of \$759,763 or 25%; we have also been debt free, with the exception of the mortgage, for the last three years.

Building on this foundation, last year Helping Hands developed a 5-year Strategic Plan for 2014-2018. One of the six major objectives identified in the Plan is "to continue to strengthen Helping Hands' long-term financial sustainability by developing a robust, broader base of philanthropic support." Specifically, our goals for 2014/2015 include: obtain capacity building funds to support the Strategic Plan initiatives; build unrestricted reserves to the equivalent of one full year's annual operating budget; hire additional development professional(s) to grow our fundraising capacity; and finalize a 3-5 year business plan that can be shared with donors. We have already made progress toward achieving these goals. At the end of 2013 we received a one-time \$500,000 grant that has been earmarked to support capacity building costs for 2014 through 2018. Our unrestricted endowment funds grew by over 16% in 2013 and now stand at \$836,415. We also have \$275,000 of restricted investments for a total of \$1,111,415.

Looking ahead into 2014, we are focused on maintaining our core programs while laying the groundwork for the new Strategic Plan initiatives. We are projecting a 10% increase in operating expenses to \$1,467,000; 13% of this increase of \$136,000 is earmarked toward capacity building and strategic plan activities. We have increased our Program Revenue budget to \$1,591,000, a 7% increase over 2013 income of \$1,488,000 (this reflects adjustment from \$2,100,000 minus the one-time gift of \$500,000 and \$112,000 of investment gains). In creating the 2014 budget, we intended to carefully spend down some of the reserves built up last year to achieve our 2014 goals, while maintaining the strong financial controls and conservative approach that have been our foundation over the last five years.



2013 BOARD OF DIRECTORS

Susan Keyes

Chair of the Board

Robert Stern

Chair Emeritus

Craig Cook

Michele Cunneen

Kathy Porter

Harry Potter, Jr.

Stephanie Rogers

Robert Sanders

Alan Solarz

Lynn Trimby, *Treasurer*

Jane Yusen



We are grateful to all the generous individuals, foundations, and businesses for their support of Helping Hands. Their support and donations enable us to create priceless partnerships. We cannot list every donor who contributed their time, talent, or made a donation, however, are thankful to everyone who made 2013 another successful year.

We also appreciate all the federal, state, local, and municipal employees who make their donations through the Combined Federal Campaign (CFC # 11196) or Independent Charities of America.

\$100,000+

Anonymous (2)
The Merancas Foundation
The Robmar Foundation
The Bernice and Milton Stern Foundation

\$25,000+

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The William Bingham Foundation
The Michele and Agnese Cestone Foundation
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Doris and Jack Lynn
The Powell Foundation
The Starr Foundation

\$10,000+

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The Bushrod H. Campbell/Adah F. Hall Foundation
The Copeland Family Foundation
The Earl Rogers Trust
The Frog Crossing Foundation
The Johnson Family Foundation
Mary Lincoln/The M.J. Surgala Trust
The Monte Foundation
Dr. William and Mrs. Suzanne Payne

\$5,000+

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The K Ten Kids Foundation, Inc.
The Lore Kann Foundation
Keyes North Atlantic
Linda McIngvale
Peoples Federal Savings Bank
Joan K Sexton Foundation
Susan Hays Stern and Robert Stern
The Eleanor P. Stuart and Mary C. Stuart Family Foundation
The Estate of Lela Townsend
Whitney Young Children's Foundation

\$1,000+

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Joanne and Richard Wightman
The Estate of Lonnie O. Willis
Louise and Mike Wilmot
Patty Wolfe
The Woman's Group of The Greens Philanthropy Committee
Jane Yusen
Zipcar, Inc.

\$500+

Anonymous (2)
The Morris and Bessie Altman Foundation
Anne and Armando Balderrama
Gregory S. Bednarz
The Jacob Burns Foundation, Inc.
Barbara and John Byrne

Trish and Bruce Campbell
Phyllis and Jerome Cohen
Patricia and Alan Coleman
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Andrea and Joseph Finnerty
Linda and Jeff Frack
Patrick Gan
Danielle Gerlach
Tia Ghose
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* Winnie Hill
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Brian Mikolasko
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The Sahuaro Girl Scout Troop 1010
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Amy and Terrence Smith
Julie and Alan Solarz
Christina and Charles Stople
Richard Taylor
Brian Vaughan and Ruth McKee
Katharine Weber
Patricia Young

Major In-Kind Support

Bryan Cave, LLP
The Columbus Hospitality Group
Holland & Knight
Kevin Lewis Design
Lisa Flores
Robinson & Cole, LLP

* *Monthly Sustaining Donors*



A LETTER OF GRATITUDE

I would like to take a moment of your time to express my sincerest appreciation for all that you do for Helping Hands, and making it possible for someone like me to be a recipient of a helper monkey.

I don't have an extreme story to tell on how I was injured, there were no dare-devil motor cross jumps, no rodeo bull riding falls, no race car speed chases gone wrong, no sky diving adventure when the parachute had a hole in it.

I was simply giving a lecture in my class when my legs no longer felt like they could support me, so I sat down. I sat down. I never stood back up again. In 2007, they found a blood clot on my spine.

The first year after a spinal cord injury is scary; you're learning a new foreign medical language in a foreign body you no longer recognize as your own. You are released after several months of rehab to come home and find yourself a stranger in your own home. Tasks that were so simple, seem impossible. Tasks that took mere minutes to complete could take an hour.

I stayed diligent and positive. I worked hard with my outpatient therapy, but found little time or energy for recreational/fun activities. Then a relative mentioned they were using monkeys as service animals. I was intrigued. Who as a child could honestly say they didn't want a monkey? So I went to the internet and found the Helping Hands website.

It was as if so many new possibilities would be opened to me. So while on their website I filled out the application, crossed my fingers and waited. I didn't have to wait long to hear back from them, with my next set of instructions. I was super lucky because two of their staff members were coming to my town to deliver a monkey to a new recipient and wanted to stop in and visit with me to see if I had the space for a monkey. They assured me I did, answered any questions I had and practically promised I'd have my monkey before Christmas! I was so excited.



True to their word, Jessica was in my home before Christmas and we became best buds right from the start! I loved that not only was I not Jessica's first recipient, but she was a helper to a WWII Vet before he passed away. My father served in the Navy and my son is currently an Officer in the Navy. I was so proud knowing that Jessica had taken care of a hero of our country; it was an honor to have her!

Helping Hands staff was there every step of the way, showing me how to interact with Jessica, and how to take the position of "alpha monkey". Jessica and I are a perfect team; sometimes while she

snuggles in my lap, I don't know where I end and she begins...snuggling (especially in the sun) is one of our favorite pastimes. I'd often find myself depressed, but with Jessica around, it's next to impossible! She is very entertaining and makes me laugh...plus I can tell her my troubles without the risk of her blabbing to anyone...she's a true friend. The time we spend together, whether she is helping me, or I'm doing something for her, takes my mind off my troubles and pain, if only for a little bit. And when you're in constant pain, her smiles are a vacation from your problems!

Whenever I meet people, I'm always whipping out my phone and showing them pictures of Jess and talking about what a wonderful program Helping Hands is. It is through generosity from people like you, that makes it all possible, and for that I am deeply thankful. I try to look for the positive in everything. Had it not been for my SCI, I would not have met the staff at Helping Hands, who are truly an amazing and unique group of people, and I certainly wouldn't have Jessica in my life.

Thank you so much for your many years of supporting this worthy group, humans and primates alike!

Sincerely,

Maryanne McCauley and Jessica

